# ENTRYDOORS-TORONTO 20 YEARS NON-PRORATED TRANSFERABLE WARRANTY

ENTRYDOORS-TORONTO takes pride in offering to our customers "Limited 20 years Non-Prorated fully Transferable" warranty. ENTRYDOORS-TORONTO gives every custom door systems we install our undivided attention and warrants that our products will be free of any material or manufacturing defects.

## FACTORY WHITE, STEEL /FIBERGLASS DOOR PANEL - 20 year limited warranty

Our steel and fiberglass doors will not crack, buckle, warp, delaminate or rust a period of 20 years.

#### **DECORATIVE DOOR LITES - 10 years limited warranty**

All decorative and commodity insulated glass units are warranted for a period of 10 years against any obvious inclusions, damage or obstruction due to manufacturing workmanship or seal failure. Discoloration or fading of caming is normal and is not covered under this warranty. Cracked glass due to thermal shock on all 'commodity' and decorative glass only is covered for a period of 1 year.

#### PAINTED STEEL, FIBERGLASS PAINTED/STAINED DOOR, SYSTEMS & SOLID PVC FRAME -

#### 10 year limited warranty

Painted steel or fiberglass doors and solid PVC frame are warranted for a period of 10 years against such defects in material or workmanship that might result in peeling, flaking, blistering and chalking (uneven discoloration). Direct sun lights can destroy clear coating of stained fiberglass door. To prevent this process, customer has to renew clear coating periodically. Call us for more details.

#### SOLID PVC or COMPOSITE FRAME (White colors) - 20 years limited warranty

Our UV stabilized solid PVC or never rots white composite frame is warranted against such defect in material that might result in blistering, flaking, corroding and chalking (uneven discoloration). Exposure to sunlight, normal air pollutants and normal atmospheric conditions can cause vinyl surfaces to gradually and evenly fade or suffer an accumulation of surface dirt or stains and are not covered by the guidelines of this warranty. This warranty will VOID if harmful solvents of any kind are used to clean any surface. It is recommended that the use of a liquid solution of mild household soap (Windex, white Vim or Mr. Clean) and water be used in conjunction with a soft sponge or newsprint to wipe off any accumulation of surface dirt.

### WARRANTY LIMITATIONS

ENTRYDOORS-TORONTO liability is limited solely and exclusively to repair or replacement, at the option of ENTRYDOORS-TORONTO under no circumstance will ENTRYDOORS-TORONTO be liable for any consequential or accidental charges, such as, but not limited to, labour, refinishing, inconvenience, damages or injury to persons or property or any other expenses. This warranty will VOID if any person owner or purchaser modifies or alters the finished product in any way. Warranty will VOID if balance is not paid in full by customer due on completion of installation.

# HOW TO TRANSFER YOUR WARRANTY

The ENTRYDOORS-TORONTO warranty can be transferred to future purchaser (owner) of the original property subject to written notice to ENTRYDOORS-TORONTO by the new owner/owners within 30 days after taking possession of the property where the product was originally installed. Warranty transfer is not free of charge. \$150 transfer fee will apply. This warranty will expire should the new owner fall to notify ENTRYDOORS-TORONTO.

#### LIMITED WARRANTY COVERAGE

- ENTRYDOORS-TORONTO is not liable for:
- Damage or poor product performance resulting from installation made by unauthorized contractor or by customer.
- Water or air infiltration due to unauthorized installation.
- Damage from the scratching of the door or frame surface causing rusting, peeling or blistering of paint.
- Any door that has been modified after the original production of the system
- Damage caused by shipping and or handling after the door has been removed from ENTRYDOORS-TORONTO facilities by customer.
- Normal wear and weathering of interior and exterior surfaces.
- The installation of storm doors will VOID this warranty due to excessive heat buildup.
- Condensation or ice buildup.
- Improper fitting of hardware and improper measurement of a door system
- Problems incurred by misuse, abuse, or natural disasters such as harmful solvents, lack of regular maintenance, fire, flood, earthquakes and damage
  caused by third party that is out of our control.

#### IF YOU ENCOUNTER A PROBLEM FOLLOW THE PROCEDURE BELOW:

- Contact us at www.entrydoors-toronto.ca; info@entrydoors-toronto.ca;
   Tel: 416-800-7737; Fax: 1-800 557 9171
- 2. Inform us of the problem and request to come and do an appointment to determine what problem is.
- 3. Have a valid contract with **ENTRYDOORS-TORONTO**.
- 4. ENTRYDOORS-TORONTO provides quick and efficient service in a reasonable time schedule